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PART-- I--Orders and Notifications by the Government of Tripura, The High Court, Government Treasury etc.

GOVERNMENT OF TRIPURA REVENUE DEPARTMENT (L.R.CELL)

No.F.4(14)RCC/2020

Dated, Agartala, the 8th February, 2021.

NOTIFICATION

The State and District Business Reforms Action Plan formulated by the Department for Promotion of Industry and Internal Trade (DPIIT), Government of India under the Ease of Doing Business initiative requires development and launching of online systems for issuing the following certificates under Revenue Department.

Sl No	Name of Services	Date of going live
1.	Property Registration	31.03.2021
2.	Resolution of Grievances	27.04.2018

- 2. In order to implement the reforms in the aforesaid area as identified by the DPIIT and to make the system more transparent and business friendly, it has been decided by the Government in the Revenue Department to launch different online systems.
- 3. Accordingly the following online systems have been developed to facilitate the users to submit application for issuing certificate, making online payment of fees, tracking of application status through the online portal and for downloading the final certificate from the portal in connection with the reforms. Timeline for delivery of the reforms is also stipulated under Tripura Guaranteed Services to Citizens Act, 2020.

SL No	Name of Services	Name of URL	Stipulated time of delivery (working days)
1	Property Registration	https://ngdrs.tripura.gov.in	7
2	Resolution of Grievances	https://pgpotral.gov.in	60

- The online services in respect of the above reforms shall be are available as per Portals mentioned above.
- 5. Further, to achieve the reform goal associated with the aforesaid service as set by the DPIIT, the Government in the Revenue Department mandates as follows:-
- i. Intending users shall not require submitting any physical/manual application in addition to the online application.

- ii. Application submission and payment of fee for availing the service by the intending users shall be online mode only.
- iii. The portal will allow the applicant to track status of the application.
- iv. Application submitted online for availing the service shall be disposed off within the timeline stipulated under the Tripura Guaranteed Services to Citizens Act, 2020.
- v. The Concerned Authorities shall accept downloaded certificate of verification /re-verification as valid and no physically signed /stamped certificate shall be required.
- vi. The applicant shall not be required to get in touch within the concerned Authority physically except on the pre-scheduled date and time if required for verification.

6. This is issued with the approval of the Secretary, Revenue Department, Government of Tripura, accorded Vide U.O. No. 3082 Dated, 8/02/2021.

Joint Secretary,
Government of Tripura